

Women's Work

Turning a new leaf

Annual Report
2008-2009



National Award Winners





Introduction to Women's Work

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Please note:

To protect our service users the main images used within this report are of models only.

Please support our work
visit our website and get
your Living well lapel pin
www.womens-work.org.uk

Women's Work was established in 2003 and registered as an independent charity in Feb 2006 to provide respite, advice and support to female substance misusers involved in street sex work. Women's Work has now evolved to position itself as an umbrella agency delivering a range of projects aimed at vulnerable women with substance misuse issues, targeting street sex workers but not exclusively. Key services include street out-reach, drop-in, counselling, life skills workshops, prison support and resettlement, family support, signposting and advocacy. The organisation is based in Derby City but operate some services in Derbyshire.

In 2008 the organisation was named as the Overall Winner of the GlaxoSmithKline Impact Awards which has brought national recognition to the Charity and to the difficult issues it aims to address. Since winning the Impact Award the organisation has grown significantly doubling its staff team and annual turnover. Working in and developing sound partnerships has always been a priority for Women's Work and this has been instrumental in the organisation's continued success in holistically meeting the needs of vulnerable women in Derby City.

Thank You

The Women's work Charity would not be able to carry out its functions without the continued support of Funders, Trustees, Staff, Volunteers and Partner Agencies, I am extremely grateful to them all.

Funders

The Tudor Trust
The Pilgrim Trust
The Big Lottery Fund
GlaxoSmithKline
Alexandra Rose
Lloyds TSB Foundation

Donations

Derby Lions Club
Lush
Sainsbury's
Wilkinson's
Office Warehouse
The Bodyshop

Donations in Kind

Little Black Dog

Partners

CVS
Derby City PCT

Derbyshire County PCT
Derbyshire Constabulary
Derby City Council
Rape Crisis
Family Action
Derby University
Derby Women's Centre
English Churches Housing
HMP Foston
Hadhari Nari
Hallmark Housing Association
P3
UKNSWPs

Supporters

Origination
SYN Nightclub
Barracuda
Revolution
Derby City Partnership

Chair's Report

Anyone turning the pages of this Annual Report will be able to see how far Women's Work developed and built on the success of the past year. A wide range of initiatives including the new funded projects – Foston Prison and Family Link Work, the chlamydia outreach and the launch of our lapel pin.

We have also seen a strengthened board of Trustees, very committed and willing to give their time to undertake training and to participate in all aspects of the governance of the organisation. I would like to thank them all, especially Roisin Murray and Jenny Kelly who left us during this year, and to welcome Suzanne Bailey, Gill Clemens and Karen Green who joined us.

There are of course challenges that lie ahead to ensure the continued effectiveness of Women's Work.

All of these relate to creating sustainability:

- Ensuring that there are further funding streams to support the work beyond 2011
- Ensuring that, with the growth of the organisation, we have a robust organisational structure which supports our staff and their work.
- Securing appropriate premises for the long term development of our service

At Women's Work, we strive to measure every action and decision by one criterion - whether it will improve the services to vulnerable women in Derby.

Whenever I hear about the progress made by some of our most vulnerable service users with the support of our Women's Work staff I feel very humbled. I am proud to be associated with this organisation.

On behalf of the Trustees I would like to thank Dionne and the staff for all their work and commitment.

Chair of the Board of Trustees

MILLY HOLDER

PENNY FOR YOUR THOUGHTS

Women's Work has been here to help me every time I have needed them. They have helped me in many situations. Thank you for your help.

Lisa

Every time I came round they helped me, plus the fact that they are always here to help me get sorted with the things I need to be done. When hard times come in situations I don't understand about, they are straight there. Like a really cool foster mum, thanks ever so much.

Layla

If it wasn't for Women's Work there would be a lot of people in trouble. I'm so glad a friend introduced me; I was desperately in a bad situation. Since Women's Work my life has changed. I no longer drink or take drugs; they have helped clothe and feed me, plus wash clothes and shower. I am so grateful; this organisation means so much to a lot of people. Well done to all staff.

Teresa

Just like to say thank you to Rachel. I was in prison and every week she came to see me. If it wasn't for her I wouldn't have been able to keep it together. She also picked me up from Foston Hall and is doing everything with me, housing etc. Thank you very much.

Kerry

Just a note to say thanks for everything you have done for me and everyone at the project. Hope all of you have a great Christmas and an amazing New Year. Will always remember the help you have given me, emotionally and otherwise. Love you all.

Sarah

Hi, just to say cheers for everything you really helped me when I got booted out of Centenary. Merry Christmas and a Happy New Year.

Kirsty and Chrissy

Cheers for the invite it is great to see everyone, glad I saw Rachel and Dionne in Superdrug! As always you all do a great job, keep up the good work. Hope you all have a fantastic Christmas. All the best for the New Year, love, hugs and respect.

Wendy and Aimee



Chief Executive's Report



It has been an exciting year following our win at the Impact awards in March last year; after a number of media interview requests, I was asked to accompany the ITV news team to Amsterdam to film a news piece about the sex industry. We spent a couple of days visiting the red light area, talking to sex workers and visiting support projects. This visit gave me a great insight into the lives of women working in legalised establishments. It also strengthened my views in regards to an ongoing debate of whether sex work should ever be legalized in the UK. It should not. However I do not believe criminalisation of the purchase of sex is the way forward either.

I was invited back to GlaxoSmithKline and the Kings Fund in January to be a judge for the Impact Awards 2009. This was a great learning opportunity, giving me an insight into how applications are appraised. I have also been asked to present the Awards at the Science Museum in June. I am extremely grateful to the organisers of the scheme for their support and the opportunities they have helped to create for Women's Work.

2008-09 has seen the organisation continue to develop, securing three years funding for both the Foston Prison Project and our Family Support Project. We have welcomed 4 new workers to the team this year. This increase in staffing and our ongoing plans for growth makes the need for relocation to larger premises more urgent. This will be the main focus of my work in the coming year.

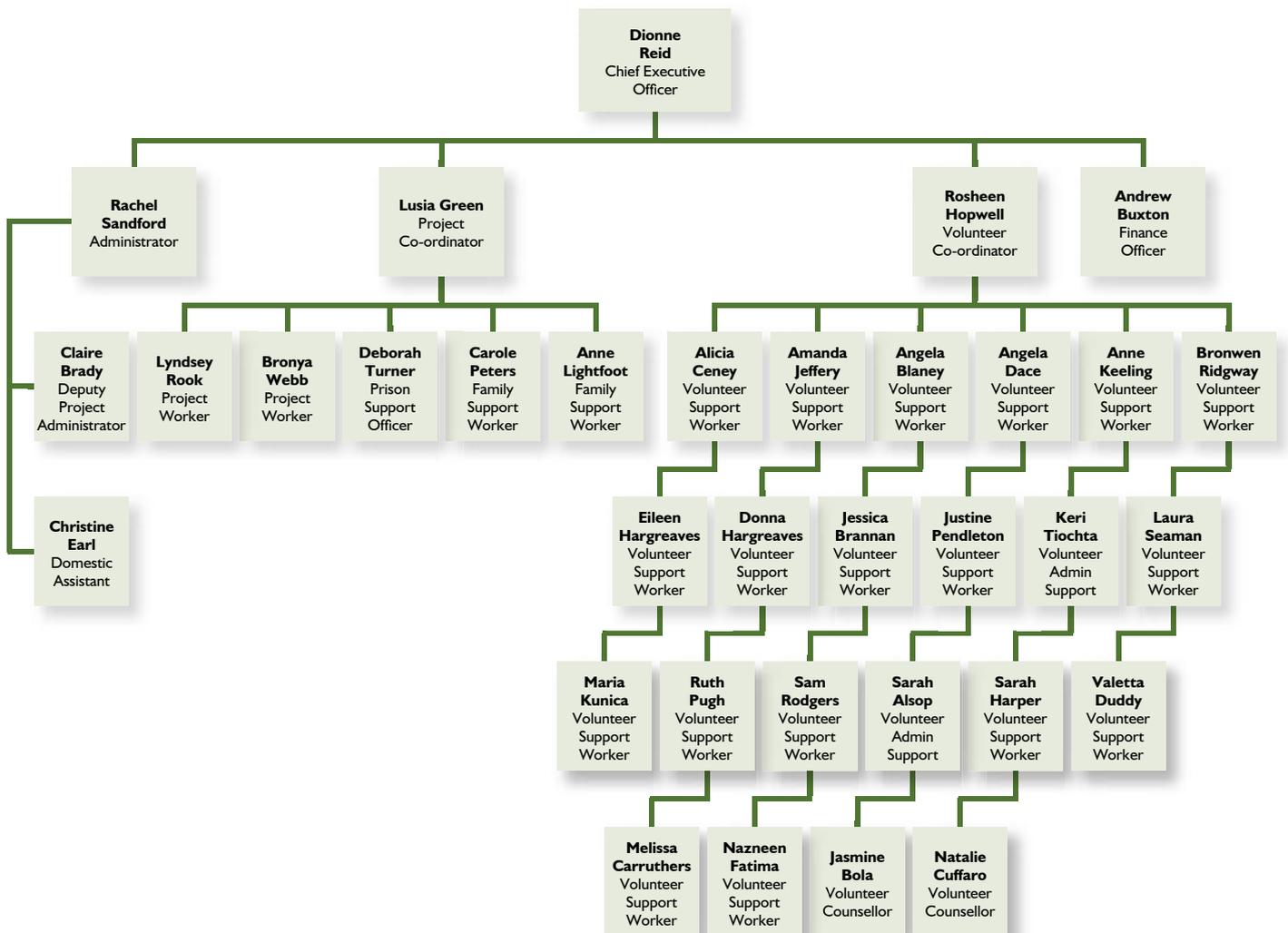
The employment of a Project Coordinator, who has a wealth of experience in community work, has been crucial in this time of growth. This has enabled me to leave the constraints of the office to develop new networks and partnerships and I am looking forward to instigating more collaborative initiatives in the future. I have also been able to take on a few roles within the community, lending my experience to Derby LINK as a member of the Management Committee, also to the Derby City Gender and Diversity Forum acting as the Vice Chair, Chair of the International Women's Day Planning Committee and recently elected as an Independent Member of Derby City Council's Standards Committee.

This is a challenging time for Women's Work and I thank the team that has helped to create and maintain our success. The future looks positive; even though the economic climate may well impact on our ability to maintain our growing organisation we are firmly placed to take advantage of any opportunities that may arise as a consequence of the changing economic and social agenda.

Dionne Reid
CHIEF EXECUTIVE OFFICER

Organisational Structure

The organisation currently has a management committee of 7 members with a range of skills and experience. They meet monthly and are responsible for the strategic direction and policy of the charity. A scheme of delegation is in place and the Chief Executive is responsible for ensuring the charity delivers the services specified in agreed contracts and that key performance indicators are met. She has also been delegated the responsibility for the day to day operational management of the drop-in centre, supervision of the staff team and ensuring the team continue to develop their skills and working practice.





Our Aims

THE LINK WORK PROJECT

Pilot funded through Local Network Fund, New project 2009-11 funded via the Institute of Parenting

The Family Support Service was initially a 9 month pilot funded by The Local Network Fund for Children and Young People and Small Change. It ended in September 2008. The Department for Children and Families has provided us with funding to run a new project with two full time workers until 2011. Carole Peters and Anne Lightfoot joined Women's Work in June 09 and are currently completing their induction and working on an action plan to deliver this new and exciting project which we hope will achieve the following objectives:

- Strengthen family relationships where parental behaviour impacts on family wellbeing
- Provide one to one support to parents/grandparents and carers where substance/alcohol issues compromise the family
- Promote active and positive fatherhood, with particular emphasis on engaging fathers in their children's learning and development
- Promote inclusion and equality by enabling the take up of existing services by disadvantaged, vulnerable "hard to reach" and less well served communities
- Work to support families of offenders to improve life chances of their children
- Offer effective interventions for parents whose children are vulnerable to gang membership, or carrying knives and guns so as to prevent the children committing criminal behaviors in the future
- Promote stronger family relationships and improved parental confidence and skills through intergenerational activities and learning

- To educate vulnerable women about the harms related to substance use and misuse
- To reduce substance misuse amongst women, targeting street sex workers and other vulnerable women by facilitating access to drug treatment
- To support women offenders by offering advice on a range of issues relevant to their needs in an attempt to reduce the incidence of re-offending
- To work with local residents in an attempt to reduce the impact of street sex work, drug use and associated anti-social behaviour
- To improve the general physical and mental health of vulnerable women with substance misuse problems.
- To promote sexual health and facilitate access to testing and treatment
- To promote safety whilst engaged in street sex work
- To provide an accessible counselling service and therapeutic interventions
- To provide educational/ learning opportunities/ development of life skills
- To facilitate the promotion of healthy lifestyles /habits amongst the client group and their families
- To provide a safe women friendly space
- To develop innovative ways to engage vulnerable women

Our Values

- We will provide a service which is open and non-judgmental
- We will recognise the full potential in every individual
- We will always show respect to service users and do all we can to maintain the dignity of all individuals who access our service
- We will value and recognise the small but significant steps that individuals make in their attempts to initiate changes in lifestyle
- We will provide a confidential service built on trusting professional relationships
- We will welcome all vulnerable women to the service and signpost them to more appropriate services where necessary



Project Updates

Foston Prison Support Service

Funded via a Charitable Trust until 2012

Women's Work has been delivering an outreach support service at HMP Foston Hall for almost 2 years. The project is designed to reduce the harm to individuals and communities associated with substance misuse, to reduce the likelihood of re-offending and to maintain links with families. We currently see approximately 10 women each week. They are initially seen on a weekly basis, to identify support needs and address any urgent issues. Once a woman feels more stable and the main issues have been addressed, this can be reduced to fortnightly / monthly appointments, which maintains regular contact whilst allowing other women on the waiting list the opportunity for support.

It is essential that the support is continued upon release, to encourage the women to stay focused on their plans, to break the cycle of re-offending and to complete any therapeutic work. As their release date nears, the women are referred to the relevant agencies and appointments set up to assist with the ongoing support.

As part of a 12 month pilot project delivered by The Griffin Society, to develop support for women in prison who are involved in street based sex work, a training programme called Sex Workers in Prison (SWIP) was developed. The Prison Support Worker assists with SWIP training within the prison, for both Prison Officers and Auxiliary Staff who work with these vulnerable women, to ensure that they are well-informed and knowledgeable when dealing with the women's needs. The SWIP course lasts three and a half hours, outlining potential needs that may arise and the help that is available. This has provided positive feedback and with the end of the pilot project, it is expected that the training will spread throughout the country to other prisons.

The Big Difference Project

This project is our main project funded through the Big Lottery Fund until 2011

This project delivers the outreach service, drop-in service, one to one support sessions, workshops and counselling service. It also facilitates the clinical session at the Bradshaw Clinic.

The Women's Work weekly clinical session continues at the Bradshaw Clinic but is now run on Thursday mornings.

Project Workers continue to work closely with Bradshaw Clinic and key workers from Phoenix Futures, the Single Point of Entry for drug treatment. These links have been strengthened through regular quarterly meetings of these agencies at Women's Work which also includes the DIP team, who support prisoners on release who have substance misuse issues.

From April 2009 all Job Centre Plus districts have a Drug Coordinator in post. Each Coordinator is responsible for 'seamless progression' from the Job Centre into treatment, employment and training programmes. Links are being established between Women's Work and Derby's Drug Coordinator.

Strengthened partnership working with Centenary House hostel now includes a night time 'drop in' session at Centenary between 12 midnight and 5 am where Women's Work service users can access support whether they are residents or not. If they have been assaulted or raped, they can also access the S.A.F.E project, a partnership arrangement between Women's Work and Centenary House. A room has been set aside at Centenary for women in these circumstances where they can stay until ready to make a report, access medical assistance at Millfield House or contact Women's Work.

Women's Work staff and key workers from Phoenix Futures work jointly to support all the needs of our service users registered with the clinic. Unfortunately we lost the valuable input to this clinical session from Dr Cookson who has moved on to take up another post. However we are positive that other key contributors will ensure this valuable service continues to meet the needs of our service users

We currently hold a drop-in session on two days of the week, Monday and Thursday. The service users have access to computers, showers, hot food, drinks, donated clothing, laundry, harm reduction information and support and advice from our experienced team of project workers.

The Street Outreach continues to be the core activity which brings vulnerable women to our service. The outreach sessions take place between 10.00pm and 12.00am on three nights of the week. We continue to make contact with new women on the outreach every month.

The counselling service is a valuable addition to our holistic package of care and we are currently working to develop this service, potentially creating a new paid post to co-ordinate the service as this is currently run by volunteers.



Meet the Team



Debbie Turner

I joined Women's Work, three months ago, part time as a Prison Support Worker. I have recently returned to Derby after living abroad for 6 years. My background includes working as a Prison Officer which gives me an understanding of the daily routine of the prisoners, and some of the day to day issues that arise. I find the work interesting and challenging, coming across new issues every week. It can sometimes take time to gain the trust of these vulnerable women, which requires patience and perseverance. It is rewarding when a bond has been established and then you can begin to make a positive impact on the woman's life. I feel passionate about my work, and enjoy working with my colleagues, to make a difference.



Lyndsey Rook

I am now in my 6th year of employment with Women's Work. A project worker is involved with facilitating regular Drop in and Outreach Sessions, workshops and 1-1 key-work sessions.

Countless women have come to us for support. As a Project Worker working with vulnerable women there are many issues raised by our service users. Some of the women I meet have horrendous stories to tell, and I know that we could be in for a long journey to enable them to move on. It may be a case of referring onto one of our in-house services or having regular 1-1 appointments, as there is often more than one issue to resolve. It's a great feeling when you see a positive change has happened for someone who presented themselves to you with such low self esteem, no confidence and thought that no one could or wanted to help them. I look forward to coming through the door of my work place every day.



Claire Brady

I originally joined the project in 2007 on a work placement arranged by TBG Learning after a long career break to raise my daughter. As I was doing a Business Administration course it was the perfect environment to enhance my knowledge and skills.

Upon completing my placement I then decided I would like to remain with Women's Work as a volunteer in the Administration role, about six months later an opportunity arose for me to apply for a permanent post as trainee administrator.

Women's Work have provided me with a fantastic opportunity and I continue to build on my skills recently completing a NVQ level 2 in Business administration and a City and Guilds in IT. I am currently undertaking an ECDL and I endeavour to fulfill my role to the best of my ability whilst providing help to people less fortunate than myself. I am really proud to be able to say I am part of the fabulous team of ladies that make Women's Work the great success it has become.



Rachel Sandford

I started my journey with Women's Work in the spring of 2004 as a volunteer administrator. I had recently returned from working in the Leisure Industry for nearly ten years and the CEO must have seen a potential in me that I didn't know was there to invest her time in me.

I had to completely retrain in this new role which became an exciting challenge for me as my training developed and confidence grew. Before I knew it I had completed two basic computer courses and now began to feel more confident in my post.

Over the past 5 years I have grown along with the project and I now have 2 NVQ Level 2 qualifications, Administration and Health and Safety, Level 2 Human Resources OCN, and at present I am studying for a NVQ Level 3 in Administration. I have passed my ECDL parts 1&2 in the study of computers. I have taken various courses to complement and enhance my working skills that can only benefit the project.

I have watched this project move from two box rooms in a shared building to become a nationally award winning charity. I am proud to call myself part of the team and organisation that is known as Women's Work.



Bronya Webb

I joined Women's Work 3 months ago as a Project Worker. My role involves working with vulnerable women helping them to learn new skills to improve their lives. Many of the women I work with may be involved in street sex working and substance misuse. My role also involves helping them to get into Drug Treatment Programmes and eventually exit street sex work.

Before I joined Women's Work I worked for several organisations working with Children with Special Needs, Teenagers in the care system, Adults with Mental Health Issues and Young Teenage Mums. The skills and knowledge that I have gained in my working career over the last 15 years have been of great benefit to me within my role as a Project Worker. I feel that my confidence and self esteem have been boosted and I thoroughly enjoy the diversity of my role, especially as no two days are the same. I work with a great team of people at women's Work who have been fantastic in helping me to settle into my new role. They are always on hand for me to discuss any delicate issues that I may be facing with particular individuals. I look forward to working at Women's Work for many more years and helping more women to improve their lives.



Christine Earle

I have supported Women's Work since they moved into the chapel in 2004, This is a special place for me and I enjoy coming to work as I feel part of the team and my contribution is recognised and appreciated.





Lusia Green

I have been employed as the Project Coordinator at Women's Work since May 2008. I previously worked in regeneration areas in Derby City for over 8 years, 4 of which were with Derby Drug & Alcohol Team (DAAT) located within the Community Safety Partnership. I also spent nearly 2 years working in Derwent New Deal, a community based role working with residents and agencies in the Derwent Area.

Andrew Buxton

I have worked as the Finance Officer for Women's Work for the past 5 years. I have seen the project grow into a major organisation with an excellent and committed staff team. I look forward to continuing to support Women's Work as it continues to grow and evolve. The Finance systems are becoming more and more complicated however this is an organisation that performs best under pressure.

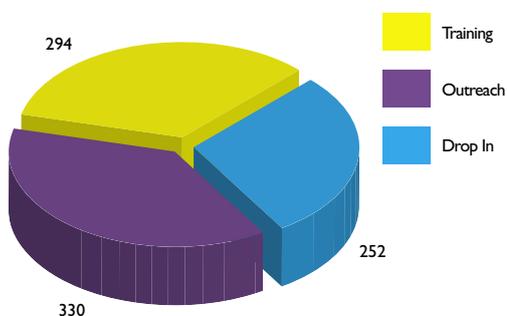


Volunteers

Women's Work currently has a total of 26 Volunteers who bring a vast array of skills that ultimately benefit both service users and the rest of the team. Volunteers are essential to our organisation; without volunteers supporting staff members, Drop In, Outreach and I-I services would be significantly reduced.

Women's Work has supported many training opportunities for volunteers to aid both their career development as well as utilising skills gained to support clients within the organisation. Service users often need intensive I-I support; especially when accessing drug treatment. Many Volunteers help support project staff by conducting I-I sessions at the centre; this increases the number of client contact sessions we are able to offer. Volunteers also assist in the production of client, staff and volunteer newsletters, as well as in the delivery of workshops, Drop In and Outreach services. In addition, two volunteer counsellors who joined the Women's Work team last year (2008) continue to meet and provide counselling to service users on a weekly basis. Together, staff and volunteers aim to support each other in delivering a compassionate, quality and professional service to vulnerable women in the City of Derby.

Volunteer Hours in 2008 - 2009





Case Study

One of my most challenging 1-1 clients since our last annual report was published is Sue. Sue has a history of substance misuse and began drinking heavily. She had in the past been diagnosed with a personality disorder. I have known Sue for five years and had been having regular 1-1 sessions with her. With support I had managed to encourage Sue to engage with the Bradshaw Clinic. This is a local Drug Treatment Agency where Women's Work service users have been allocated a designated GP and time slot. She was prescribed Methadone which, was to help her abstain from injecting heroin. Sue also had a horrific leg ulcer that was in desperate need of medical attention. This was the only site she was able to inject her daily 'fix of heroin' into as all of her other veins had collapsed due to her Intra venous drug use. I supported her with Tissue Viability and District Nurse appointments to have her leg attended to, picking her up and taking her to appointments and encouraging her when she did not want to go.

After some months Sue's drug and alcohol intake increased and her health deteriorated rapidly. There were signs of obvious neglect and her mental state of mind was far more serious than just a personality disorder. Social Services Assertive Outreach Team was already involved due to her diagnosis. I worked closely with Sue's social worker who could only gain access to Sue through my engagement with her. I explained my concerns to the social worker as by this stage Sue was not eating, she was very underweight and her leg wound was presenting the risk of septicaemia and osteomyelitis. Both the social worker and I had been pushing for Sue to be sectioned under the Mental Health Act (1983) so that a full assessment could be made. We were informed by the Consultant Psychiatrist who Sue was part of his caseload, that a sectioning of a person was a difficult process and it would take several signatures to make this happen. After numerous telephone calls and meetings with social services, safeguarding procedures were put in place.

A few weeks later Sue was arrested as she had been picked up by the police on a main road in the city centre of Derby for trying to stop passing cars with her hands. She was placed in the cells at the police station where the Consultant Psychiatrist looked at her through the door-hatch and re-diagnosed Sue with Agoraphobia. This surprised me somewhat as Sue went out to the shops every day! He said if Sue stopped taking drugs and alcohol she would be fine.

By now Sue had not had a bath or a wash for 4 months, neither had she changed her clothes for as long. Sue began to disengage even further. Her housing provider was in the process of serving an eviction order due to the state of her property. I was the only person Sue would see or talk to and I began feeling overwhelmed by the magnitude of her physical and mental ill health collapse after seeing such progress.

With the support of my C.E.O. who had already written to the Consultant Psychiatrist voicing my concerns, I attended another multi-agency meeting. I had been given the opportunity to address the Consultant Psychiatrist myself. Sue's social worker pointed out to the agencies present that as Sue's Key worker it was me that knew her best. I was asked by the Consultant Psychiatrist what my thoughts were. I explained to him that during my employment at Women's Work, I have worked with countless women who drink alcohol and misuse substances and not one of them had presented themselves in such a vulnerable and poorly state as Sue was now.

I stated to him it was my professional opinion that when a woman no longer cares about her personal hygiene or appearance, when she does not recognise the need for sanitary protection while menstruating, when her life and safety means absolutely nothing to her, she may in fact be suffering from mental ill health. I told him that I truly feared that without intervention from him I believed Sue would die. That is how serious the situation had become.

The following day I received a telephone call from the Assertive Outreach Team saying Sue was to be sectioned that same afternoon.

Sue has now been in hospital for three months. I continue to visit her weekly. Her illness is being addressed and her weight has increased. Sue is soon to be moved onto a rehabilitation centre.

This case has presented me and Women's Work with hurdles so high I sometimes thought it may be impossible to overcome them. Yet, with excellent support and encouragement from my manager, staff team and one of our volunteers, Sue now has a future.

Lyndsey Rook
PROJECT WORKER



Women's Work in the Community

CLAMP DOWN ON CHLAMYDIA CAMPAIGN

Women's Work decide to run a special campaign each year, Keep the Beat Neat was one and this year staff decided to deliver a campaign to raise awareness about Chlamydia. Over the weekends in December 2008 Project Workers and volunteers from Women's Work went out into nightclubs in Derby City and established bases in the ladies toilets. They visited 6 venues for 2 hour sessions. They provided leaflets, condoms and information as well as the opportunity to be screened for Chlamydia. The campaign was well received with over 60 women agreeing to take the test over a period of 2 weekends. The postal kits were sent for analysis and 4 came back with positive results.

Of the women tested 25 filled out a short evaluation form about Chlamydia testing and awareness. Only 9 of these women had been tested before. 21 of the women were aware of Chlamydia. Whilst talking to the women the workers became aware that although they were aware of Chlamydia they were not really aware of how it could be caught, the symptoms and long term effects. In answer to the question about knowing where you can be tested, 17 women were aware of where to go.

Some doubts were initially expressed about offering this test in a night club and was it an appropriate venue. The response to the final question – Was it helpful to be offered testing in this way? – seems to answer this. All 25 women who filled out an evaluation form stated yes it was.

In delivering these outreach sessions Women's Work has raised awareness of Chlamydia, its possible effects and where to get tested.

Following on from a survey on community perceptions last year we conducted a repeat survey at an event for the local community in March 2009.

In all 36 people responded to the survey. Women's Work project staff conducted the interviews lasting from 10-20 minutes. The findings were presented in a follow up report on community perceptions available to download on our website.

International Women's Day

This year the Women's Work Chief Executive Officer took on the role of Chair of the International Women's Day Planning Committee. The annual event was organised in partnership with Derby City Council, Compassion, Derby Homes, Family Action, and Hadahri Nari. The theme was Women Around The World and the Spot Banqueting Suite was the venue where over 350 individuals enjoyed a wealth of entertainment, numerous stalls from the voluntary and statutory sectors and guest speakers, which included the Rht Hon. Margaret Beckett, the Mayor of Derby City, Councillor Barbara Jackson and the Chief Executive of Derby hospitals Trust Julie Acred OBE. The day was a great success which we hope to repeat next year.

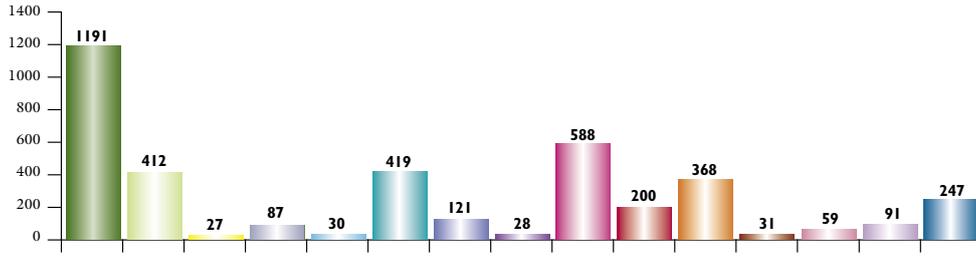
Lapel Pin

The CEO was invited back to GlaxoSmithKline to assist in the Judging of the IMPACT Awards 2009. To say thank you, GlaxoSmithKline donated £1000 to Women's Work. The Team decided it would be fitting to use some of this donation to mark the 5th Anniversary of the organisation and its achievements. A lapel pin was commissioned and represents improvements in the health and wellbeing of all vulnerable women. From September 09 for a 4 month period two of the City's Sainsburys stores will stock the pin and it is also available for a donation of £1.50 on our website and ebay.

We would like to thank Keri Tiochta a Women's Work volunteer who has been working really hard to establish the pin and encourage individuals to support the cause it represents. So please get yours.

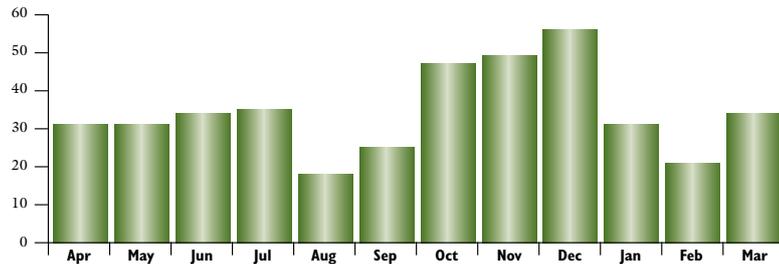
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Outcomes to Date 2008-2009

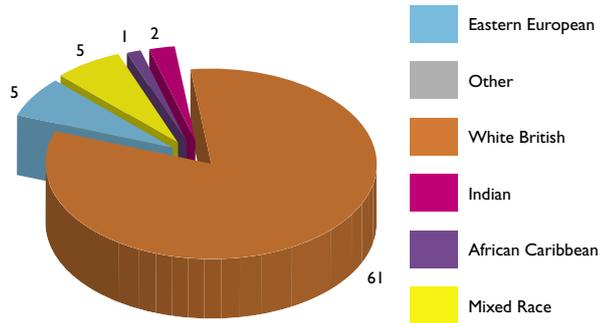


Street Outreach contacts	1191
Drop in Visits	412
Women Retained in Drug Treatment	27
Pregnancy/Chlamydia Tests	87
Workshops	30
One to One	419
Sexual Health Advice	121
Drug Treatment Referral	28
Condom Packs Distributed	588
Individuals Benefitting from Project	200
Drug Treatment Advice Provided	368
Referrals to Other Agencies	31
Referrals into the Project	59
New Contacts	91
Foston Support Sessions	247

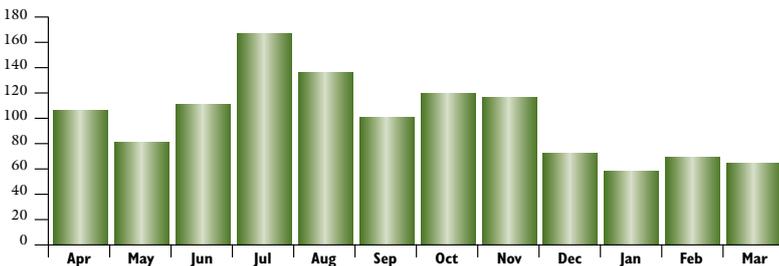
Monthly Drop-in Contacts 2008-2009



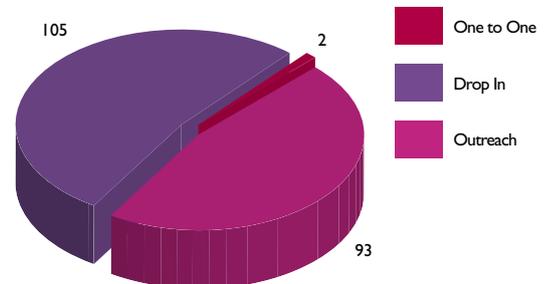
Ethnicity of New Contacts 2008-09



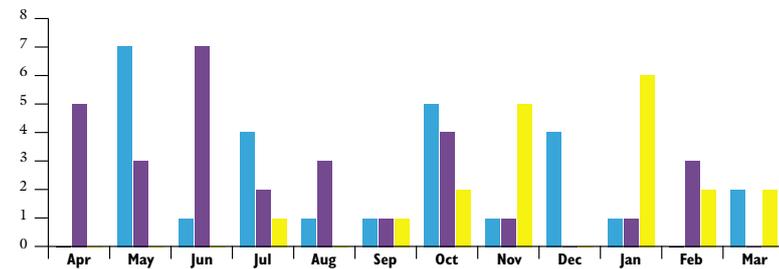
Monthly Outreach Contacts 2008-2009



Individual Contacts Seen in 2008/2009

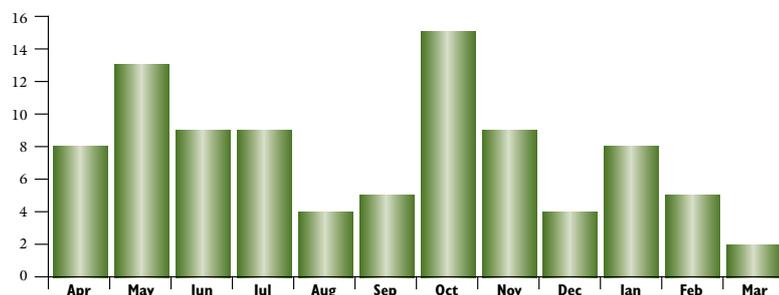


New Contacts Source 2008-2009



Drop In	105
Out Reach	93
Foston	2

New Contacts 2008-2009



Financial Report

The main source of funding for the delivery of Women's Work core services in this financial year has been the first instalment of the Big Lottery Fund Grant. This grant was awarded in April 2008 for a total of £403,000 to be received over a 3 year period. £115k was received in this financial year with £144k due to be received in both 2009/10 and 2010/11. This award provides Women's Work with the financial security to continue the provision of core services for the next 2 years.

In addition, Women's Work has received a number of other grants throughout the year (including Tudor Trust £20k, Pilgrim Trust £15k and Lloyds TSB £15k) that have financed a range of supplementary projects. Although the financial stability of the organisation has improved, the Trustees and management team recognise the need to constantly review the services that Women's Work provide and continue to apply for new sources of funding.

In 2008/09 the Trustees have been focussing on improving the format and content of internal financial reporting both to the management team and to the Trustees. This gives increased confidence around financial control in the organisation.

At the start of 2009/10, Women's Work has been looking to expand into new premises so that appropriate spaces can be allocated to different parts of the organisation's work. Financing to cover this expansion is now built into all our funding streams.

Once again we would like to take this opportunity to thank all our funders and donors for their continued financial support. Women's Work provides an extremely worthwhile and valuable service to its users in Derby that in turn makes a real difference to the local community and beyond.

Suzanne Bailey
Treasurer

Chair _____ Date _____

Treasurer _____ Date _____

STATEMENT OF FINANCIAL ACTIVITIES

For the Year Ended March 31st 2009

2008		Unrestricted Funds		Restricted Funds		2009
Total		£	£	£	£	Total
£						£
Receipts						
161883	Grants	Note 2	55830	114527		170357
463	Fundraising/Donations		37600			37600
236	Sundry		1024			1024
1721	Bank Interest		1693			1693
164303			96147	114527		210674
Payments						
114407	Wages and associated costs		32776	92972		125748
986	Recruitment		1097	286		1383
3021	Depreciation	Note 3	3315	0		3315
3908	Project Resources		3349	1982		5331
13045	General Running Expenses		4462	7075		11537
6925	Rent		5580	1860		7440
4258	Travel		1573	3708		5281
1769	Training		2458	692		3150
4560	Prof Fees/Finance Officer		1291	1362		2653
1181	Repairs and maintenance		304	1886		2190
2390	Utilities		234	1916		2150
1869	Volunteers expenses		3521	784		4305
0	International Womens Day		4119	0		4119
719	Grant Returned (Unspent)		0	0		0
159038			64079	114523		178602
5264	Surplus/Deficit for year		32068	4		32072
26712	Opening Balance		31977	0		31977
31977	Fund balances at end of period		64045	4		64049

Balance Sheet as at 31st March 2009

2008		2009		2009
£	Fixed Assets	£	£	£
12083	Equipment (at cost)	Note 3	13259	
5974	Less Depreciation		9289	
6109				3970
Current Assets				
47586	Bank balances			75066
171	Cash balance			13
53866	TOTAL ASSETS			79049
Less Liabilities				
21889	Creditors	Note 4		15000
31977	NET ASSETS			64049
Represented by:				
0	Restricted Funds			4
31977	Unrestricted Funds			64045
31977				64049

NOTES TO THE ACCOUNTS

Note 1

The accounts have been prepared using the concessions allowable under SORP 2005 for smaller charities, but not subject to an audit (Appendix 5.5).

Note 2 Grants received and fund balances were as follows:

2008		Unrestricted	Restricted	2009 Total
0	Big Lottery Fund	0	114527	114527
102343	Derby City Council SRB 6 (Phase 2)	0	0	0
20000	Tudor Trust	20000	0	20000
24650	Pilgrim Trust	15000	0	15000
10000	Awards for All	0	0	0
4890	Derbys Comm Fund/LNF	0	0	0
0	Lloyds/TSB	15140	0	15140
0	Small Change	4990	0	4990
0	Derby City Council	700	0	700
161883		55830	114527	170357

Note 3 Equipment including Computers

Cost as at 31 March 2008	12083
Additions	1176
Cost as at 31 March 2009	13259
Depreciation as at 31 March 2008	5974
Depreciation this year	3315
Depreciation as at 31 March 2009	9289
Net Value as at 31 March 2009	3970
Net Value as at 31 March 2008	6109

Note 4 Creditors

Grants paid in advance

15140	Lloyds TSB	0	0	0
4990	Small Change	0	0	0
0	Anonymous Donor	15000	0	15000
1759	Wages and Associated costs	0	0	0
21889		15000	0	15000

Women's work has achieved much success in the six years of its existence. Its annual turnover has grown from £60,000 in year 1 to £260,000 in this coming financial year. Staffing levels have increased from 1.8 in the first year to 11 and further growth is very likely in this coming year.

The 5 year business plan has been executed well achieving much of the planned activities in the 1st year of the plan. Rapid growth is positive, however we are doing all we can to ensure that there are systems in place to ensure we are able to deal with this transition from small local group to an established medium sized third sector organisation, with ease. New premises are now a priority as is the continued development of partnerships, which will be key to delivering the long term vision of a one stop shop for vulnerable women in Derbyshire at risk of harm due to the consequences of drug /alcohol abuse.

There is likely to be a change in organizational status to Women's Work Ltd to take into account the level of growth experienced in recent years, however the biggest challenge we will face in this coming year is to develop a strategy to sustain this impressive growth which will be ever more urgent and difficult in the current economic climate.



If you are interested in helping to promote the aims of the Women's Work Charity and would like to become a member of the organisation or a trustee, then please call us on 01332 242525 and we will send you an application form.

Service User Comments

The Service is very good and the Project Workers are very supportive.

Linda

Women's Work is finally a place where I can go whenever I'm feeling kinda low, need a place to sit and chill for a while – especially if you're homeless. If ever I need someone to talk to – and believe me there are no favourites.

All the workers are fantastic (although I do have my favourites!) This place is also helpful for searching the web for almost anything, the food is always different, so really all in all, Women's Work is a totally needed place for all who come here, and I hope it stays so.

Rachel

I've known Women's Work from the beginning, they have helped me whenever they can. At times they have been the only people I can rely on, Dionne, Rachel, Lyndsey I class as friends, they have been great and I can trust them.

Elaine

Since I've been to Women's Work the people and staff are very helpful and friendly also they give a lot of good advice and information. Thank you for all your help.

Sharon

I find the service helpful if I need a shoulder to lean on. The workers are kind and thoughtful.

I only just started coming here (this is my second time) and it seems a really nice place and the people are all welcoming, helpful and friendly. I've enjoyed the company, food and hospitality and will definitely be coming back again when I have spare time. Women's Work seems a really good idea and it is a warm retreat for all us ladies. Well done all at Women's Work – thumbs up 100%.

Michala

Everyone is very helpful; Lyndsey has looked after me and made me feel very welcome.

Nicole

I think everyone at Women's Work are fab and very helpful.

April

I think everyone staff-wise are nice and easy to talk to and understanding and helpful, well for me anyway.

Liz

Hi to all the staff, special thanks to Rachel and Lyndsey, you all do a great job, above and beyond the call of duty, many thanks.

Sarah



Women's
Work
Turning a new leaf

The Chapel
PO Box 7143
Derby

Tel: 01332 242525
Fax: 01332 242626

E-mail: derbywomenswork@hotmail.com
Website: www.womens-work.org.uk

